

Reviews Policy

These Terms and Conditions regulate the use of the Consumer Reviews service offered by VICHY, which acts through its Active Cosmetics business division on its website www.vichy.eg . You may not use the Reviews service if you are not an employee of L'Oréal Egypt or any of its affiliated companies.

I. General conditions

By posting a review on the Site, you represent and warrant that:

- your review complies with the Terms of Use of the Site and these Terms and Conditions for Consumer Opinions and Reviews;
- You are the author of the review, you are not impersonating someone else, and you are not using a false email address or lying about the origin of such review;
- Your review is an original work and does not infringe any third party's intellectual property rights;
- All content you post is truthful and accurate.

In addition, you agree and warrant that you will not submit any content:

- that identifies you to other consumers (so please do not use your name complete and instead use only your first name or a "nickname");
- contains information (including price) about Vichy's competitors or their products (namely other manufacturers and/or distributors and/or retailers of health and beauty products);
- that is unrelated to the purpose of writing reviews of products on the Site;
- for which you obtain any remunerated or monetary benefit from any third party or that could be construed as advertising or inducement to purchase (which will include any content that detracts from Vichy business);
- that includes any information that refers to other websites, URL addresses, email addresses, contact details or telephone numbers;
- contains any data or instructions on how to create computer viruses or other potentially disruptive or harmful computer programs or files.

Vichy reserves the right to restrict or suspend the access of any user who violates these Terms of Use and to refuse to post, modify, edit or remove any comments that Vichy deems, in its sole discretion, to be in violation of these Terms and Conditions. In addition, it reserves the right not to publish:

- duplicate content;
- blank reviews;
- reviews in a language other than English or Arabic;
- any unintelligible content (such as content that includes random characters and strings of meaningless words).

Vichy cannot guarantee that any content you have submitted can be edited or removed. Prior to publication, any written feedback or comments will be reviewed to ensure they comply with these Terms of Use. Written feedback and comments are generally posted on www.vichy.eg .

II. Personal information:

In order to place any review, you must have an account on www.vichy.eg . For any additional information regarding the concern of processing of personal data, please consult our PrivacyPolicy document available on Website or you can write to us on supportvichyeg@ccare.vichy.eg.

III. Intellectual property

In relation to any review you publish, you grant Vichy a royalty- *free*, irrevocable, non-exclusive, worldwide license for the period of legal protection of intellectual property rights defined by Egyptian and foreign laws and international treaties (including any subsequent regulation of a supplementary or modifying nature) to use, copy, modify, adapt, edit, distribute, translate and create derivative works thereof, and/or incorporate the content in question into any format, support or technology. You hereby acknowledge that Vichy may translate and publish your review on its social network pages [Facebook, Instagram, Twitter, Youtube] and on the following websites: www.vichy.eg.

IV. Contact information

If you have questions or complaints about any Vichy product and/or its application, please contact our Consumer Service department at supportvichyeg@ccare.vichy.eg. Vichy reserves the right to forward your review to its Customer Service department instead of publishing it if it is most convenient.